










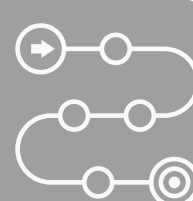




HOW TO CLAIM CLAIMS OPEN ON 16 SEPTEMBER 2024

-  CLAIM VIA MEMBER PORTAL, FRONT OFFICE CALL CENTRE
-  REGISTER/ LOGIN ON THE MEMBER PORTAL
-  CLAIM BY SELECTING THE TWO POTS ICON ON MEMBER PORTAL
-  HOME AFFAIRS DATA VERIFICATION
-  INDICATE ANY SECTION 37D DEDUCTIONS
-  COMPLETE BANK DETAILS AND AMOUNT TO BE WITHDRAWN
-  FOLLOW LINK FOR FACIAL VERIFICATION
-  VALIDATION CHECKLIST WILL DISPLAY
-  YOU WILL RECEIVE SMS CONFIRMATION
-  TAX, CLAIM FEE AND SECTION 37D WILL BE DEDUCTED
-  YOU WILL RECEIVE SMS CONFIRMATION ONCE PAYMENT IS DONE WITH LETTER AND IRP5/IT3A
-  ALLOW 4 WEEKS FOR PROCESSING OF CLAIM

WHERE TO CLAIM

WALK IN CENTRE

- BRAAMFONTEIN
- DURBAN
- CAPE TOWN

MEMBER PORTAL

transport.benefitcounsellor.com

CALL CENTRE 087 405 6377

CHAT CENTRE 087 240 7004